

# Telenursing

November 2017

**I work in a clinic. Some of the clients come from other provinces and are followed-up by telephone. Can I provide telephone advice or follow-up for a client who lives in another province if I do not have license to work in that province?**

You can provide telephone follow-up/advice to a client who lives outside Nova Scotia in the following context:

1. The client was initially assessed in person in Nova Scotia by a care provider with the necessary knowledge, skills, judgment and authority to initiate the plan of care;
2. The client has a well-established plan of care and is responding to the plan as expected;
3. You have the necessary knowledge, skill and judgment to engage in these practices;
4. The employer has sufficient processes in place (human, resource, policy) to support you, and;
5. The client currently lives in a Canadian province or territory.

Each LPN is provided liability insurance through Lloyd Sadd Insurance Brokers as part of their annual licensure. The liability coverage is only valid in Canada. As such the College advises against providing telephone advice to clients; who do not permanently reside in a Canadian province or territory or; resides in Canada but is temporarily outside the country (such as on vacation).



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