

# AGM & Professional Development Day Evaluation





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### Overview

Of 121 attendees at the CLPNNS 2015 AGM and Professional Development Day, 87 evaluation forms were collected. The majority were completed in full (null responses are included below) with significant written feedback.

Please note that all percentages listed below are rounded which may lead to totals higher than 100%.

### By the Numbers

Total attendance:	121		
LPNs*	88	Paid Registrants:	93
CLPNNS Staff & Board Members:	17	Compensated Registrants**:	11
RNs*:	16	CLPNNS Staff and Board Members:	17

*\*Excluding those who are also staff and/or board members.*

*\*\*Including award winners, honourees, and invited guests.*

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## The Annual General Meeting & Professional Development Day

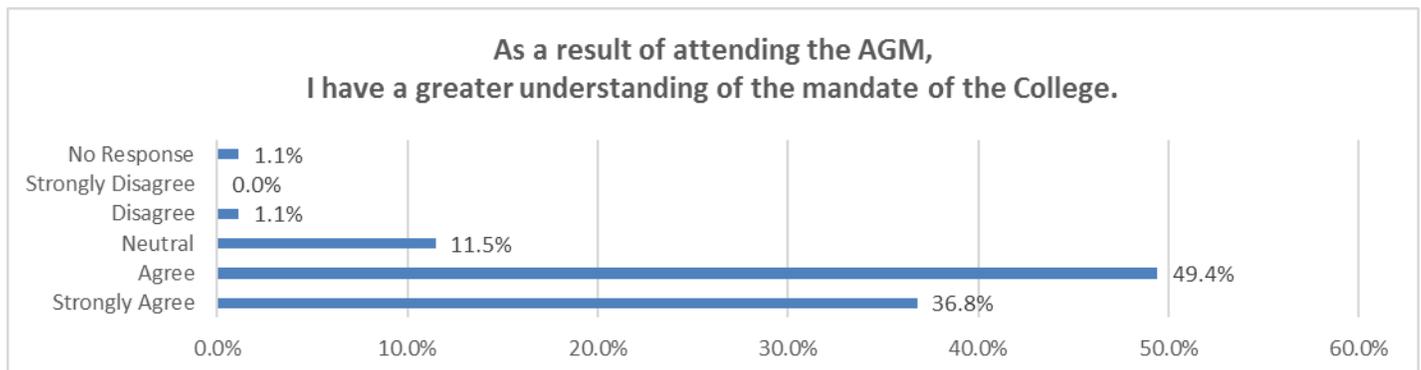
### Survey Questions

#### Greater Understanding of the College's Mandate

86% of responses agreed (36.8%) or strongly agreed (49.4%) that, "as a result of attending the AGM, [they] have a greater understanding of the mandate of the College." No respondents reported strongly disagreeing with this statement and only ~1% (1 person) disagreed. While approximately 10 people (12%) were neutral on the matter, it may indicate that those who felt very informed didn't believe they gained new knowledge.

Selected relevant comments:

- *I understand the mandate of the College.*

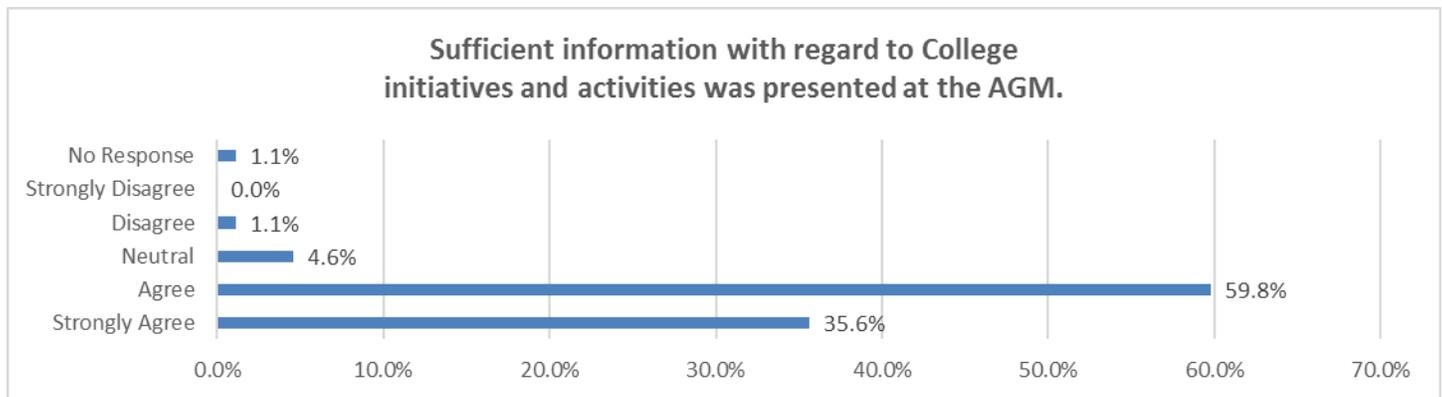


College Initiatives & Activities

95% of participants agreed or strongly agreed that “sufficient information with regard to College initiatives and activities was presented at the AGM.” Only 5 respondents felt neutral (4) or disagreed (1) and one respondent didn’t answer.

Selected relevant comments:

- *I have complete information about activities and courses.*
- *I also have a better understanding of the College mandate and sufficient information of the College initiatives and activities.*

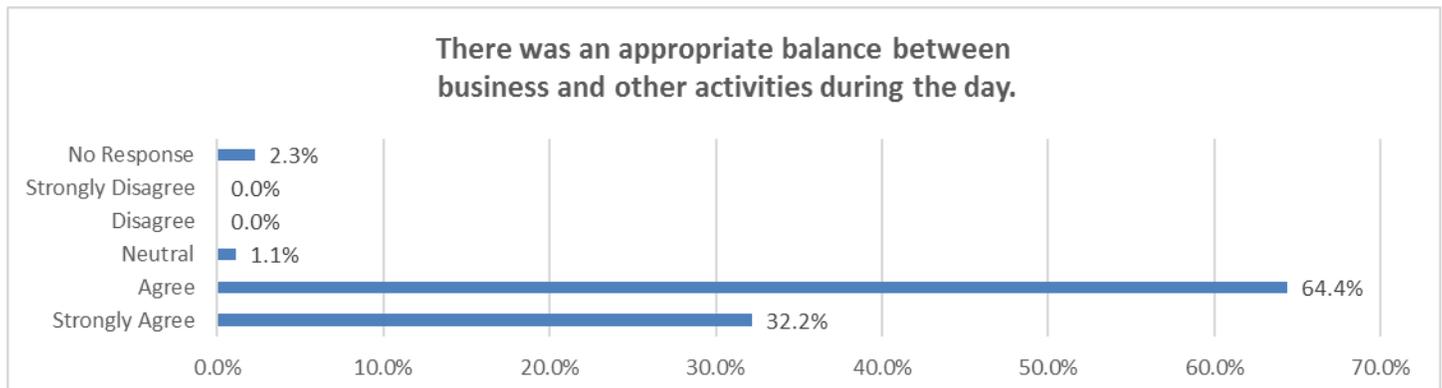


Balance

Overall, respondents were in agreement with the statement that, “There was an appropriate balance between business and other activities during the day,” with ~97% agreeing (64.4%) or strongly agreeing (32.2%) with the statement. Comments indicate that while the day felt balanced, there was a strong desire for more engagement.

Selected relevant comments:

- *As nurses we aren't used to sitting still for long periods of time.*
- *More interaction/physical activity.*
- *More roaming microphones*

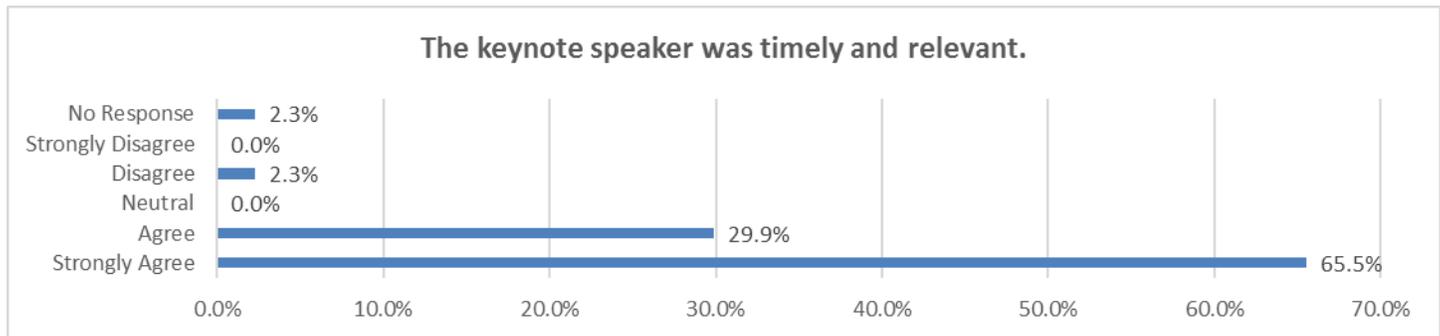


Keynote Speaker

Chris Rokosh, received the most favourable response with 83 favourable responses (65.5% strongly agreeing and 29.9% agreeing) that the presentation was timely and relevant. Several respondents completed the “strongly agree” checkbox with multiple indicators (e.g. “√√√” or “√++”). Only 2 respondents disagreed and 2 did not respond at all. The majority of written feedback in the “what did you most enjoy” question related to the presentation.

Selected relevant comments:

- *Better understanding of LPN legal standings as well as processes for lawsuit.*
- *Guest speaker -very knowledgeable. Great examples that is relevant to practice. Very good delivery of information.*
- *Speaker Chris Rokosh excellent. I will have a lot of new knowledge to bring back to my fellow co-workers.*

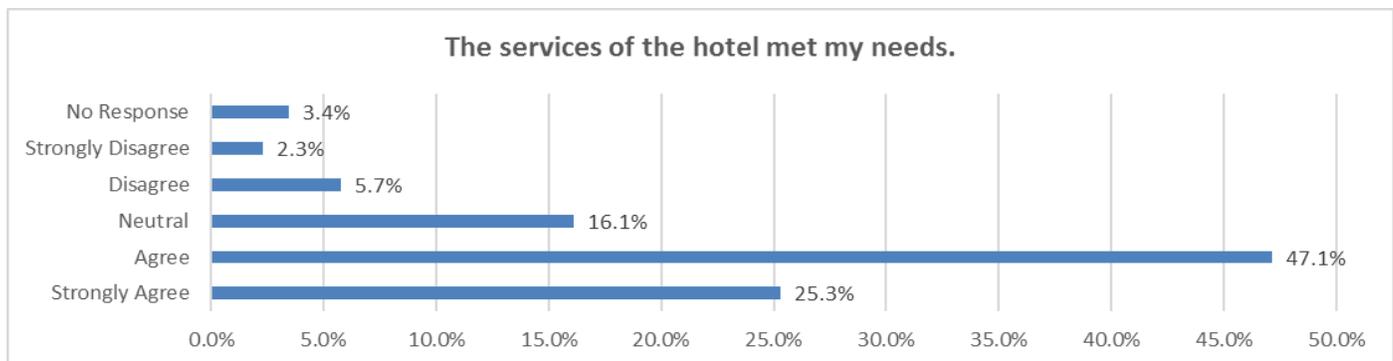


Hotel

The majority (~72%) of respondents agreed that hotel services met their needs (25.3% strongly agreeing, 47.1% agreeing). This was also the question where respondents were most likely to feel neutral with 14 attendees having no strong opinion on the matter and an additional 3 attendees not responding to this question.

Selected relevant comments:

- *No gluten-free foods. Crowded lineup for food.*
- *The food was not good. Potato salad tasteless, meat loaf (bad), soup extremely salty (unhealthy). Afternoon - no tea or coffee, just pop (a can full of sugar) - unhealthy. Hotel needs help with healthy food preparation.*
- *Hotel was good but parking limited.*
- *Was great.*

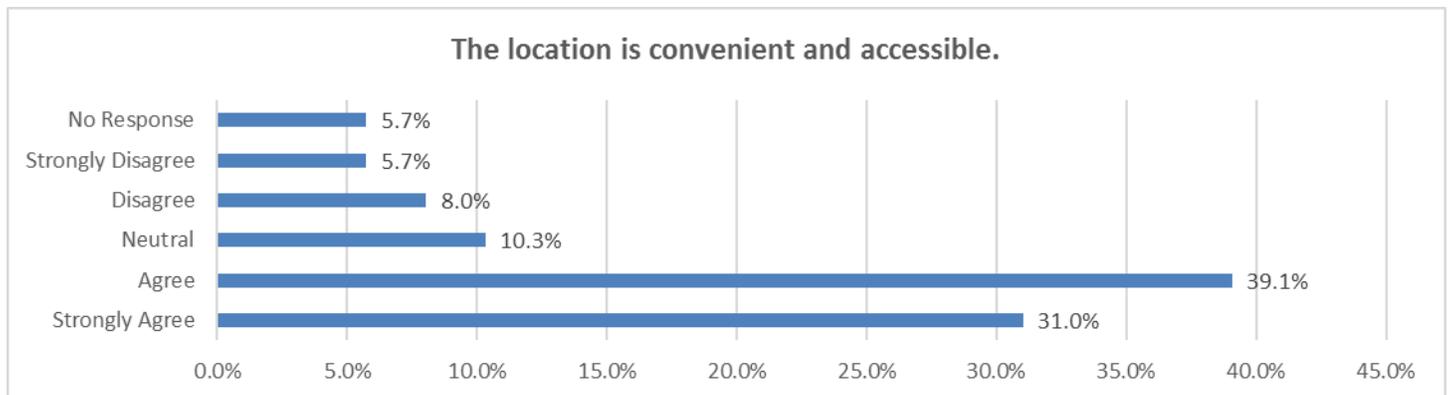


### Location

This category received positive agreement from ~70% of respondents. There was no positive written feedback regarding the location. There was however (despite the positive ranking) several handwritten comments relating to the location of the 2015 event. Several of those who requested an alternate location cited parking as a primary concern. Participants who were not from Halifax indicated the location was difficult to find and/or navigate.

Selected relevant comments:

- *Would like to see hotel booked outskirts of Halifax. Ex: Dartmouth Crossing. Easier location for out of town LPNs to find.*
- *More parking to venue.*
- *Very inconvenient location. No parking available. Had to park at QEII. Rush hour traffic.*
- *Parking issues. Would be better to be held in Dartmouth.*
- *Zero parking, had to park 15 minute walk away. :(*
- *Maybe have the venue out of the city.*



### **Written Feedback**

#### Most Enjoyed or Valued

86% or 72 participants answered the question “What did you most enjoy or value about the AGM/Professional Development Day?” in some way. The presentation on legal issues in LPN practice was, by far, the most popular aspect of the day with over 50 listing it as one of their primary points either by directly referring to the keynote speaker or the topic. Other frequent comments cited enjoying networking with other nurses and engaging in discussions. Several “good day comments” were also made.

Selected relevant comments:

- *All was good.*
- *Lunch was great!*
- *Chris Rokosh was a remarkable presenter, very informative. Awards night and speakers were good. Nice to look around the room at all the dedicated healthcare professionals. Food was great. :)*
- *Chris Rokosh. Catching up with old colleagues.*
- *Increased awareness of legal issues and charting.*

- *Law issues. Networking with colleagues. Opportunity for Q&A at end of day.*
- *Appropriate topic - relevant to nursing practice.*
- *Spending time with LPNs from other areas of the province and sharing experiences. Guest speaker was awesome!*

### Least Enjoyed or Valued

In response to the question, “What did you least enjoy or value about the AGM/Professional Development Day?” 66% or 58 people responded. The most common comment was that “nothing” was least enjoyable. Other issues that arose (other than those cited above such as parking) included the size of print on handouts, a limited number of microphones (making it hard to hear speakers), and the behaviour of other attendees (specifically, people talking during presentations). A few comments were made relating to cost of travel to attend the AGM.

Selected relevant comments:

- *At certain times it seemed to drag on.*
- *Chairs.*
- *Cost from Cape Breton, hotel night and cost for banquet and AGM (I attended May 21 and 22).*
- *Expensive parking at QEII. Rush hour traffic. Dartmouth worked better. No water refills for pitcher on table in afternoon.*
- *Have more LPNs working at the College instead of so many RNs. Have campaign to foster respect from RNs (e.g. have been called "kind of a nurse," etc. by RNs).*
- *Nothing - an awesome day.*
- *Printed material (legal issues in NS) - print was too small to read.*
- *Too cold but otherwise great!*

### Suggestions for Future Events

When asked, “Do you have any suggestion about how the College can improve future AGM/Professional Development Days,” 28 participants responded. There were several comments echoing feedback provided above (e.g. “more parking”). Several suggestions were for future topics (discussed below). The majority of the comments were instead used to provide positive feedback.

Selected relevant comments:

- *All good/great.*
- *How LPNs to deal /w CCAs who called them nurses and define roles.*
- *I think the combo of the banquet/ education/ annual meeting works well. This is my second year in attending this format and enjoyed both years.*
- *Inform all present if they have a question... please wait for microphone. Please remind audience - NO SIDE CONVERSATION*
- *Nothing - already fantastic!*

### Suggestions for Future Topics

When asked to “[p]lease provide the College with suggestions for future topics,” 27 people provided suggestions for future topics with 17 of those providing two or more suggestions.

Proposed future topics can be broadly categorized into three topics:

1. **Practice Skills:** skills specific to nursing practice and working in healthcare systems.
2. **Understanding the Profession:** topics relating to understanding the role of LPNs in the larger healthcare systems, the changing scope of practice, and ethical/legal considerations of practice.
3. **Work/Life Balance:** requests for skill-building and workshop around time and stress management, balancing demanding roles of LPNs with personal commitments.

Selected relevant comments:

- *Balancing 12 hour shifts (2 days, 3 nights) with home life - young children, husband (lack of sleep, mood swings, etc.). Turning back around from night shift to home life.*
- *Coping with org. staff shortages but being expected to work 100%*
- *Dealing with issues of younger people (residents) in long term care (ex: drug & alcohol abuse, sexual relations between residents, special requests - how much to accommodate)*
- *Dementia*
- *Ethical dilemmas*
- *Geriatrics*
- *How to have comfortable conversations with your employer about optimizing your scope of practice.*
- *LPNs/RNs working together - what works well*
- *More training opportunities for upgrading or refresher training on website or throughout province.*
- *More wound management and assessment education. Updating NS wound protocol?*
- *Palliative care - end of life care*
- *STRESS MANAGEMENT*
- *Up and coming changes to the LPN practice*