

The Annual General Meeting & Professional Development Day

Overall, the ratings for the AGM and Professional Development Day were high (see sidebar) and on par with last year. The most noted concern in this area was the venue; primarily the temperature of the rooms and parking (and/or traffic). Some respondents did indicate issues with the hotel such as reservations being lost or the lack of direct billing options.

Most Enjoyed or Valued

63% of attendees listed the keynote speaker as the greatest source of enjoyment or value. Comments described the sessions as useful and potentially a cause for change in individual or workplace practice. 23% of attendees cited the overall day as the most enjoyable followed by The overall experience was next, followed by 7% identifying social and networking opportunities, and 3.5 % respectively for CLPNNS/Board activities and the food.

Least Enjoyed or Valued

The major source of displeasure for attendees was the behaviour of other attendees, with most explicitly citing the behaviour in the discussion around the merger, as 14 people listed this. Comments included:

- *... it is unbecoming of a Practical Nurse to speak with aggressive tone, volume, and cadence.*
- *The arguing - people not being respectful to Board members.*
- *Members not knowledgeable about their own CLPNNS.*
- *I apologize for those members who were expressing their opinions in an unprofessional way. Change is hard but sometimes necessary.*

Despite its overall high rating, the venue was second most cited source of displeasure with 10 people echoing earlier concerns regarding parking and temperature. The merger discussion was the third most cited source (8 people) as the least enjoyed/valued part of the day. There seemed to be significant confusion regarding the proposed merger and the process by which it should take place. Comments included:

- *The least enjoyment of this day was to know you've taken a vote and to know it means nothing because the decision has already been made.*
- *I disagree with a motion being made and passed and then being informed a decision on merger would be made by December 31 by the Board when motion passed to bring back in May 2017.*
- *This Board does not respect LPNs are not listening to them! Shame on you.*

Suggestions for Future Events

Most of the feedback in this area did not directly respond to the question. Eight people provided positive feedback (e.g. "Great job!"), 7 suggested venue improvements (or changes), 6 sought for improved Board/College communications (e.g. "Stressing importance of attendance and what it means to members."), 5 made suggestions for the format/structure (with most desiring to have AGM/banquet on the day before the PD day), and 5 made specific suggestions for how the merger proposal could have been handled differently.

Suggestions for Future Topics

There were 59 suggestions for future topics broken down broadly into 5 themes which are listed by popularity: Practice/ skills (e.g. wound care); Workplace issues: Role of Board/College (e.g. merger); Professional practice (e.g. accountability) and; Emerging issues (e.g. MAiD).

Based on 52 surveys...	Agree/ Strongly Agree
As a result of attending, I have a greater understanding of the College's mandate.	86.5%
Sufficient information with regard to College initiatives and activities was presented.	80.7%
There was an appropriate balance between business and other activities.	78.8%
The keynote speaker was timely and relevant.	86.6%
The services of the hotel met my needs.	76.9%
The location is convenient and accessible.	75%